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# GeneralCatalog

Release rel-11.0

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# CHAPTER 1

## Description

The General Catalog package.

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System requirements

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## 2.1  Framework

OTOBO 11.0.x

## 2.2  Packages

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## 2.3  Third-party software

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# Usage

## 3.1 Administrator Interface

After installation of the package a new module will be available in the administrator interface General Catalog.

Use this screen to add catalog classes and items to the system. If only this package is installed to the system without any OTOBO::ITSM packages, then the general catalog contains no entries. Install other OTOBO::ITSM packages (e.g., ITSM Core) to add some classes and items to the catalog. The general catalog management screen is available in the General Catalog module of the Administration group.

## 3.2 Agent Interface

This package has no agent interface.

## 3.3 Customer Interface

This package has no customer interface.

## 3.4 Setup

## 3.5 Configuration Reference

### 3.5.1 Core::DynamicFields::DriverRegistration

DynamicFields::Driver###GeneralCatalog

DynamicField backend registration.

## 3.5.2  Core::GeneralCatalog

GeneralCatalogPreferences###Permissions

Parameters for the example permission groups of the general catalog attributes.

GeneralCatalogPreferences###Comment2

Parameters for the example comment 2 of the general catalog attributes.

## 3.5.3  Frontend::Admin::ModuleRegistration

Frontend::Module###AdminGeneralCatalog

Frontend module registration for the AdminGeneralCatalog configuration in the admin area.

Frontend::Module###AdminDynamicFieldGeneralCatalog

Frontend module registration for the agent interface.

## 3.5.4  Frontend::Admin::ModuleRegistration::AdminOverview

Frontend::NavigationModule###AdminGeneralCatalog

Admin area navigation for the agent interface.

## 3.5.5  Frontend::Admin::ModuleRegistration::Loader

Loader::Module::AdminGeneralCatalog###001-GeneralCatalog

Loader module registration for the agent interface.

Loader::Module::AdminDynamicFieldGeneralCatalog###002-Ticket

Loader module registration for the agent interface.

## 3.5.6  Frontend::Admin::ModuleRegistration::MainMenu

Frontend::Navigation###AdminGeneralCatalog###001-GeneralCatalog

Main menu item registration.

### 3.5.7 Frontend::Base

GeneralCatalog::Frontend::JSColorPickerPath

Defines the URL JS Color Picker path.

### 3.5.8 Frontend::Base::Loader

Loader::Agent::CommonJS###100-GeneralCatalog

List of JS files to always be loaded for the agent interface.

## About

## 4.1 Contact

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## 4.2 Version

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